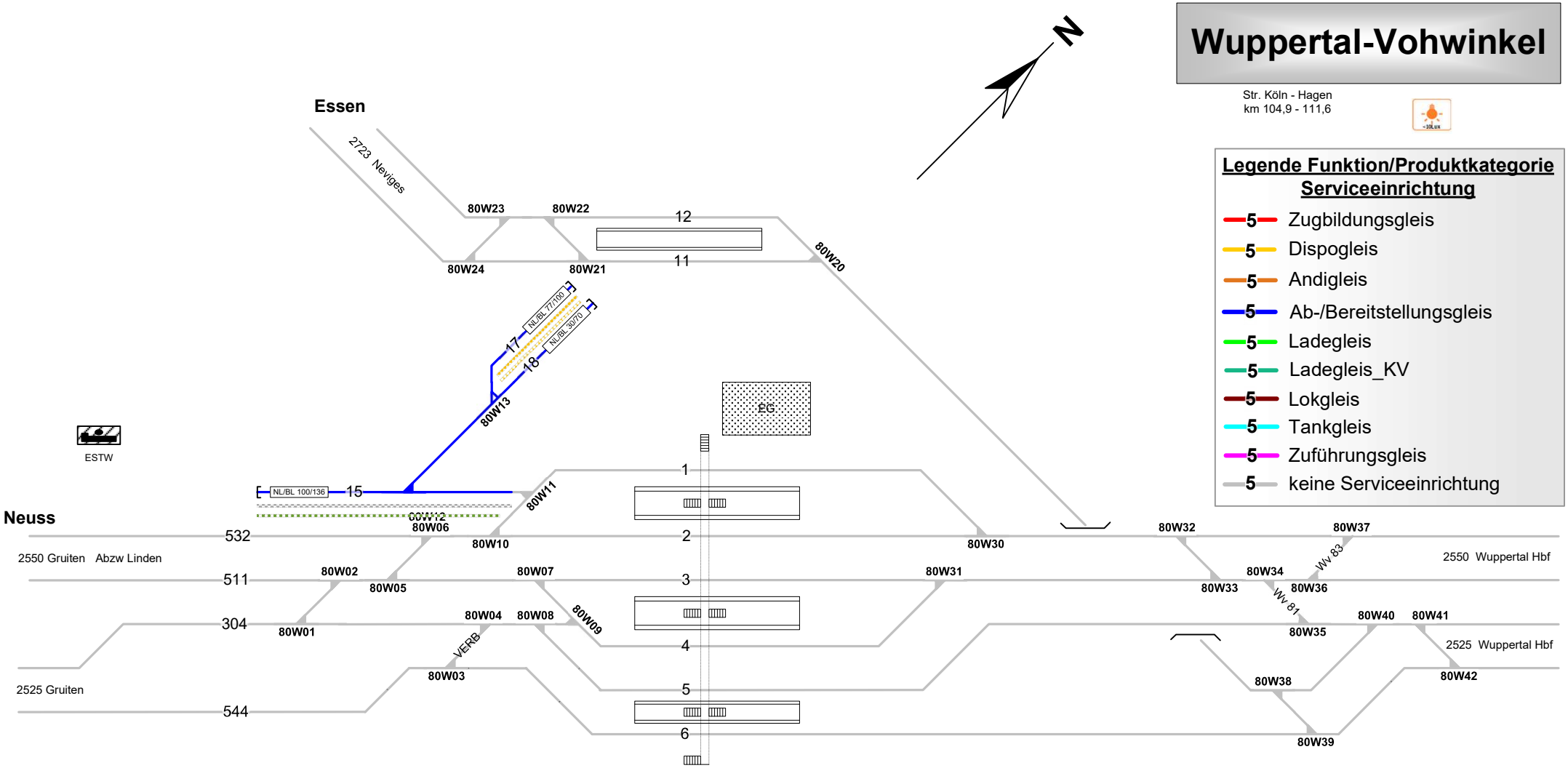Serviceeinrichtungen